



## **Funding Methods**

There are three options for sending you your money. They are:

**ACH** – This option has a lower bank fee and pays out to your bank account on file the day after the load has been approved and the legal paperwork sent to the broker has been verified.

**Wire** – This option has a higher bank fee, but pays out to your bank account on file the same day the load is approved and the legal paperwork sent to the broker has been verified.

**Fuel Card** – This option pays to your prepaid fuel card rather than going to your bank account. Funds are sent the fuel card the same day the load is approved and the legal paperwork sent to the broker has been verified.

## **Common Issues That Can Delay Funding**

1. The credit authorization on the broker is not completed prior to the submission of the finished load.
2. The paperwork is submitted after the cut off time.
3. Broker requires original paperwork.
4. The paperwork scan is of poor quality, unclear, or cut off.
5. The rate confirmation is not signed by the carrier.
6. The Bill of Lading (BOL) is not signed by the receiver.
7. Underwriting unable to reach broker to verify legal paperwork.

In addition, if Porter is notified of a dispute, you will have 10 (ten) days to respond and remedy the dispute otherwise the respective invoice will be charged back to you.